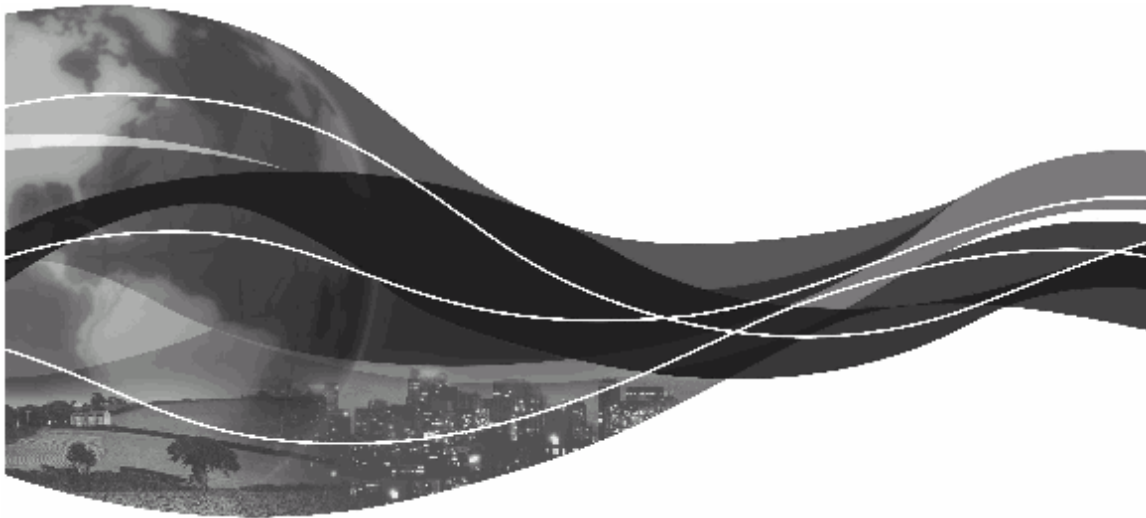




MOTOROLA

Remote Software Download RSD 3.9.9 Verizon – V325 Ver.1.0 Installation User Guide



CDMA

Table of Contents

Revision History.....	2
Overview.....	3
RSD Installation Process.....	3
Installing isscript8.msi File.....	3
Installing RSD_VERIZON_3_9_9_Release.exe File.....	7
Installing RSD_3_9_9_VZW_V325_FIRMWARE_Ver_1_0.exe	12
Uninstalling RSD Tool	16
Appendix A: Complete list of handsets supported by RSD 3.9.9	19

Revision History

Version	Date	Name	Reason
1.0.0	08/19/2005	Samir Khial Kris Menon	Created to support user trial for V325, SW:R9-1_X_05.1A.07P

Overview

RSD (Remote Software Download) is a Windows based application developed by Motorola. RSD allows Motorola handsets to be safely upgraded or provisioned with minimal user input.

RSD Installation Process

Follow the steps below to install RSD from the installation disk to your computer.

There are three application files that need to be installed on your computer to complete the RSD setup.

isscript8.msi

RSD_VERIZON_3_9_9_Release.exe

RSD_3_9_9_VRZ_V325_FIRMWARE_Ver_1_0.exe

Please note that administrator rights are required in order to be able to complete the installation.

Installing iscript8.msi File

This script will update the InstallShield engine if your computer has an older version. This is a one time operation.

- Step 1: Launch the file named iscript8.msi (Windows Installer package) by double-clicking it.
- This file is the pre-processor that the RSD application requires. This file will not create any shortcuts in start menu or add-remove programs.
 - The following window will be displayed, after launching the iscript8.msi file. Click Next to continue.

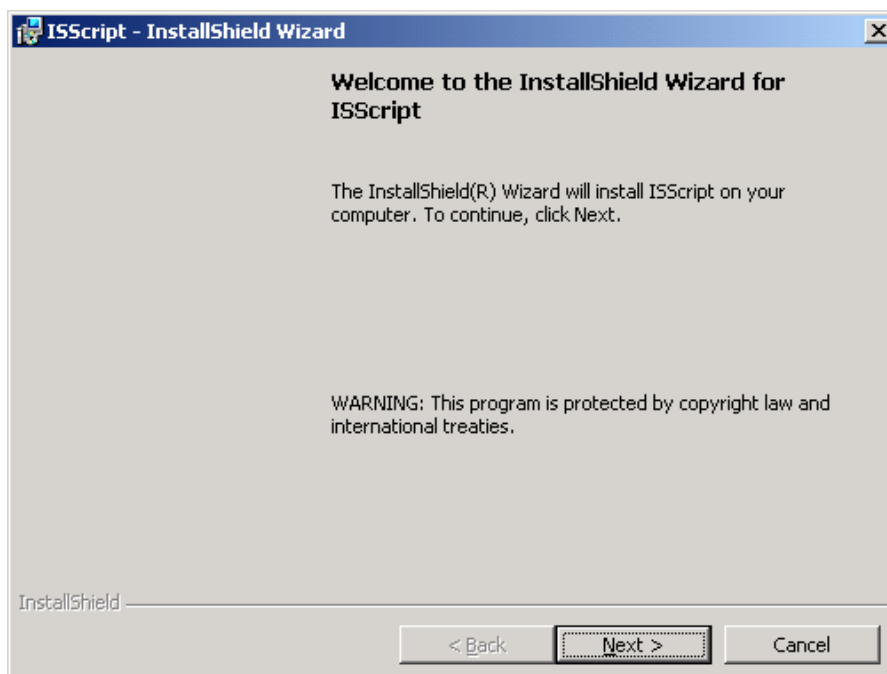


Figure 1-1 Installing isscript8.msi file

- Step 2: **The License agreement will be displayed. Please read and if you wish to continue with the install then click 'I accept...' and Next to continue.**

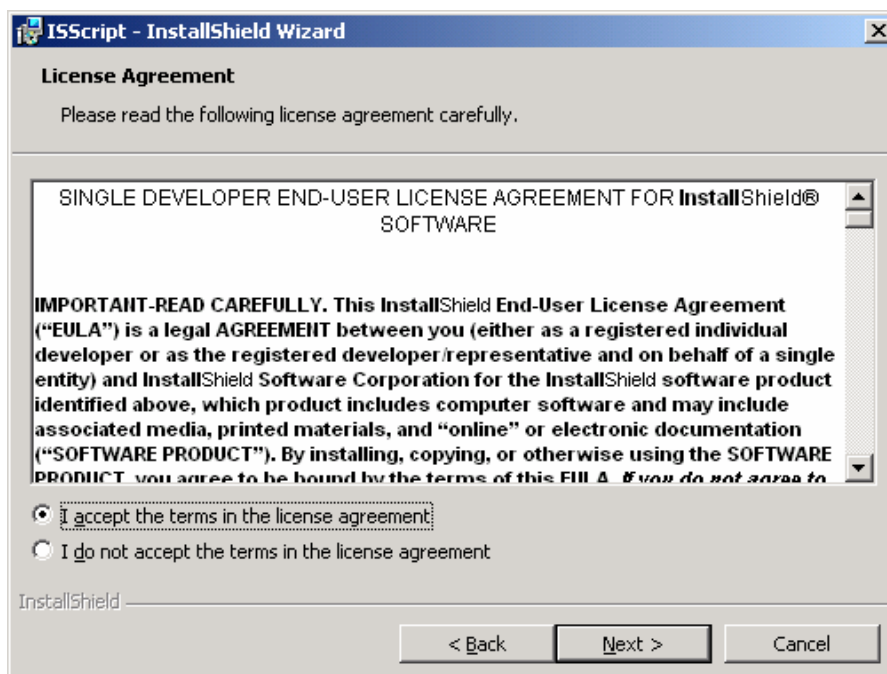


Figure 1-2 License Agreement Window

Step 3: Ready to install the program window will be displayed. Click on Install:

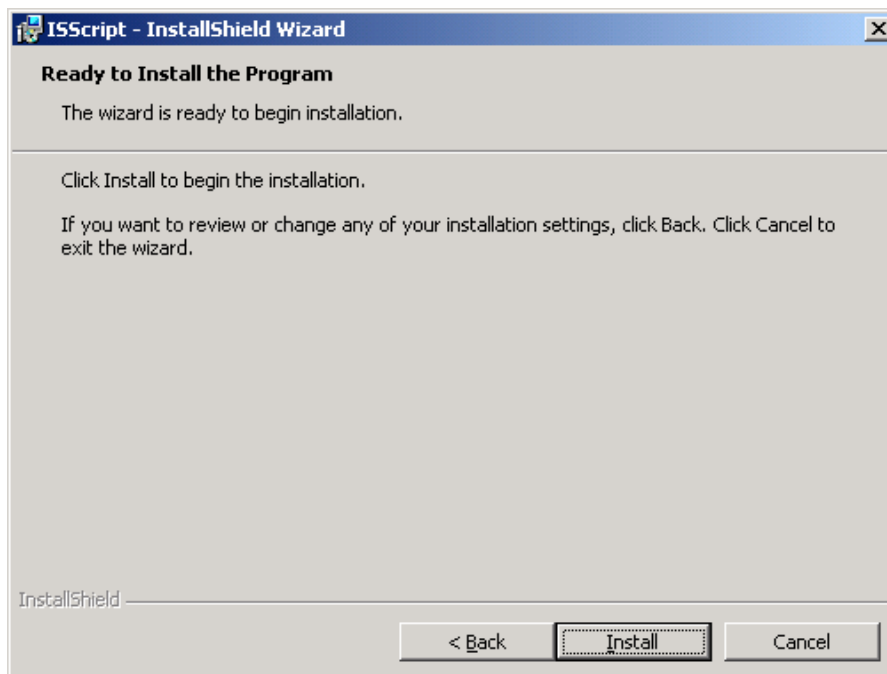


Figure 1-3 Ready to Install the Program

The application will be installed and Wizard completed window will be displayed:

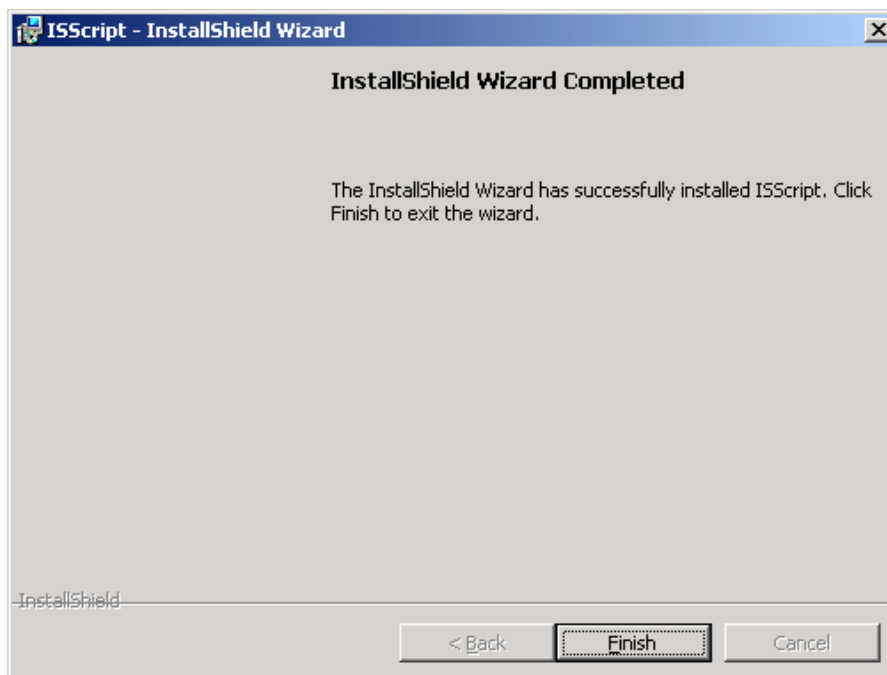


Figure 1-4 Install Shield Wizard Completed

Step 4: Click on Finish to complete installing this file.

You have completed installing first of the three files.

Installing RSD_VERIZON_3_9_9_Release.exe File

Step 5: RSD_VERIZON_3_9_9_Release.exe is a compressed self-extractor that will install RSD_VERIZON_3_9_9_Release.msi. This file will install the application software.

Note: During the installation, RSD will automatically uninstall any previous version of RSD release. Please note that it will NOT uninstall the Firmware package.

After being installed, this application will do the following:

- Create the folder named C:\program files\Motorola\MotoConnect and install the RSD program files in this (MotoConnect) folder.
- Create the shortcut named: RSD Verizon 3.9.9 in Start\Phone Flashing Applications\programs\Motorola\ RSD Verizon 3.9.9
- Create the shortcut RSD_VERIZON_3_9_9_Release in Add-Remove Programs in Control Panel.

Step 6: Launch the RSD_VERIZON_3_9_9_Release.msi; it will display a text window. Click on OK.



Figure 2-1 Uncompress prompt for RSD Verizon

This will uncompress the package and automatically launch the file named RSD_VERIZON_3_9_9_Release.msi

Step 7: Welcome window will be displayed; click on Next

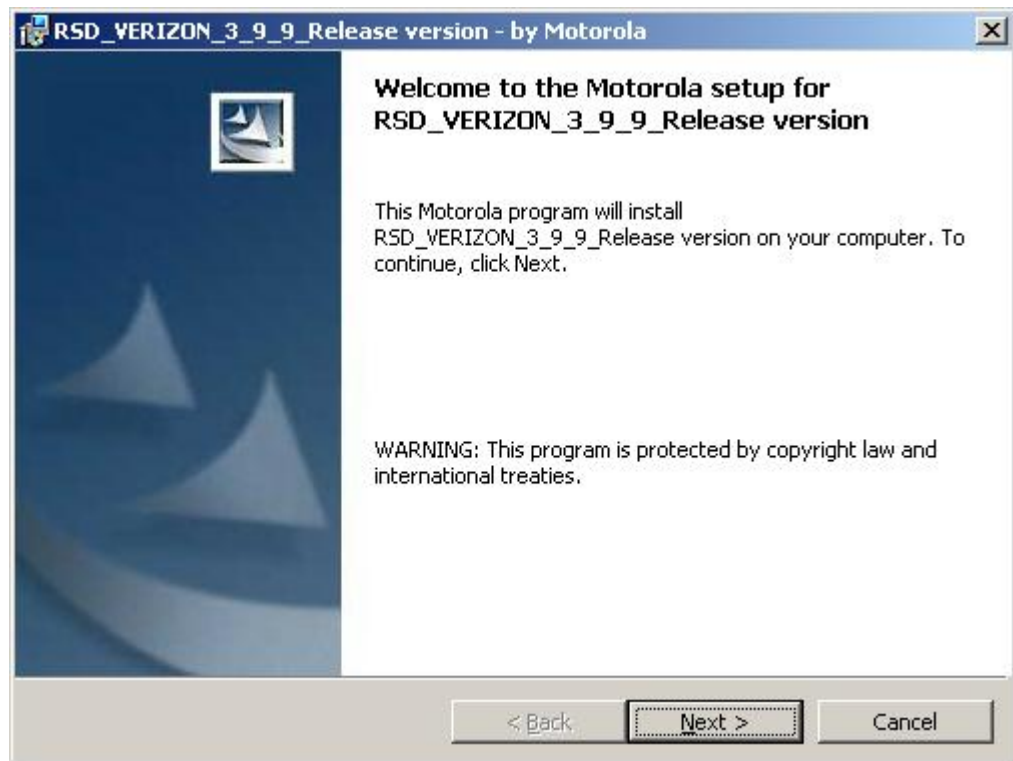


Figure 2-2 Welcome Window for RSD Installation

Step 8: Motorola License Agreement window will be displayed. Please read and if you agree to the license agreement then select 'I accept...' and click Next to continue. If you click on 'I do not accept' option, the RSD program will display 'Cancellation' window and terminate the installation.

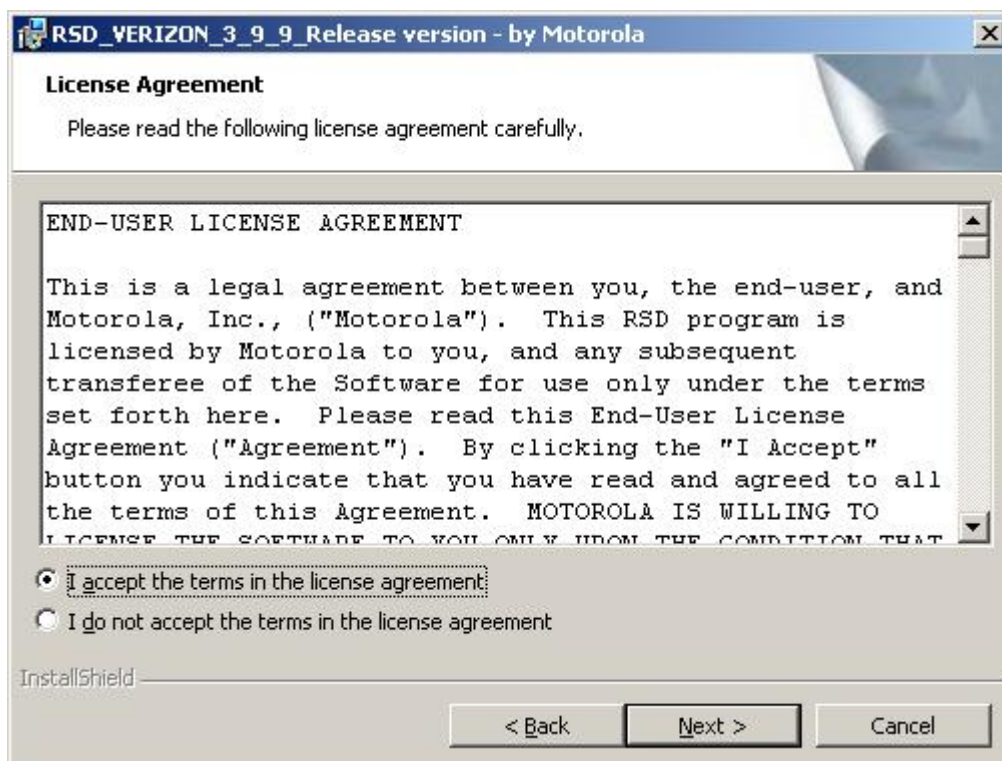


Figure 2-3 Motorola License Agreement Window

Step 9: Ready to install the program will be displayed. Click on Install to continue.

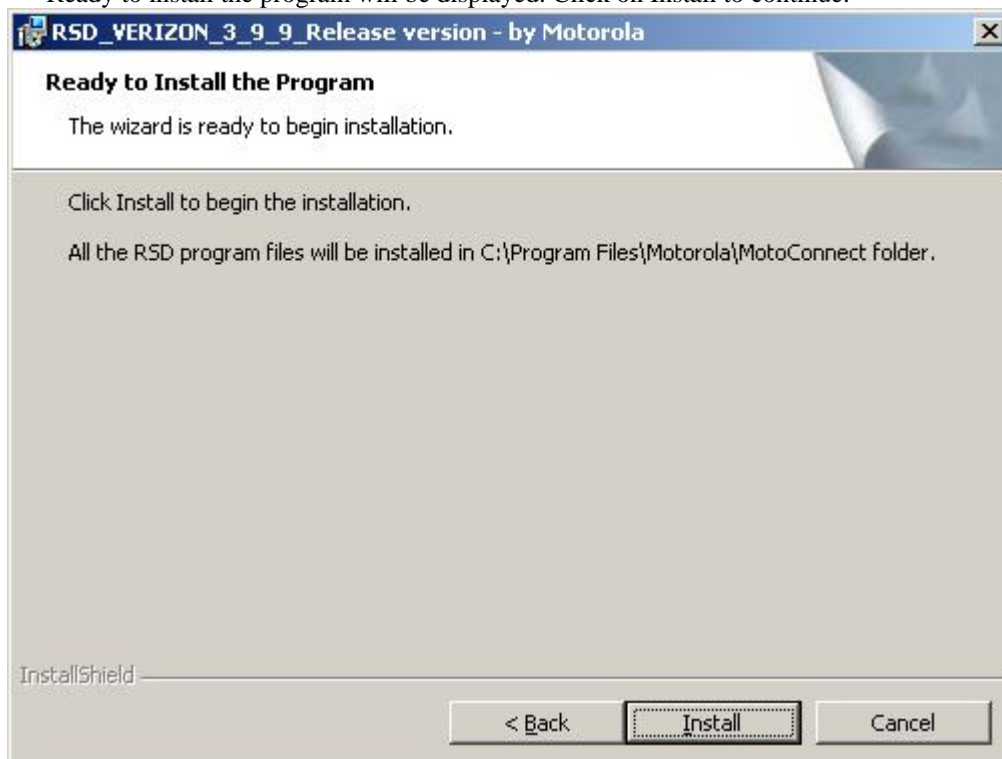


Figure 2-4 Ready to Install the Program

- Step 10: After clicking on Install, status window will be displayed with progress. At the end of installation, the desktop will refresh. The Wizard Completed window will be displayed:

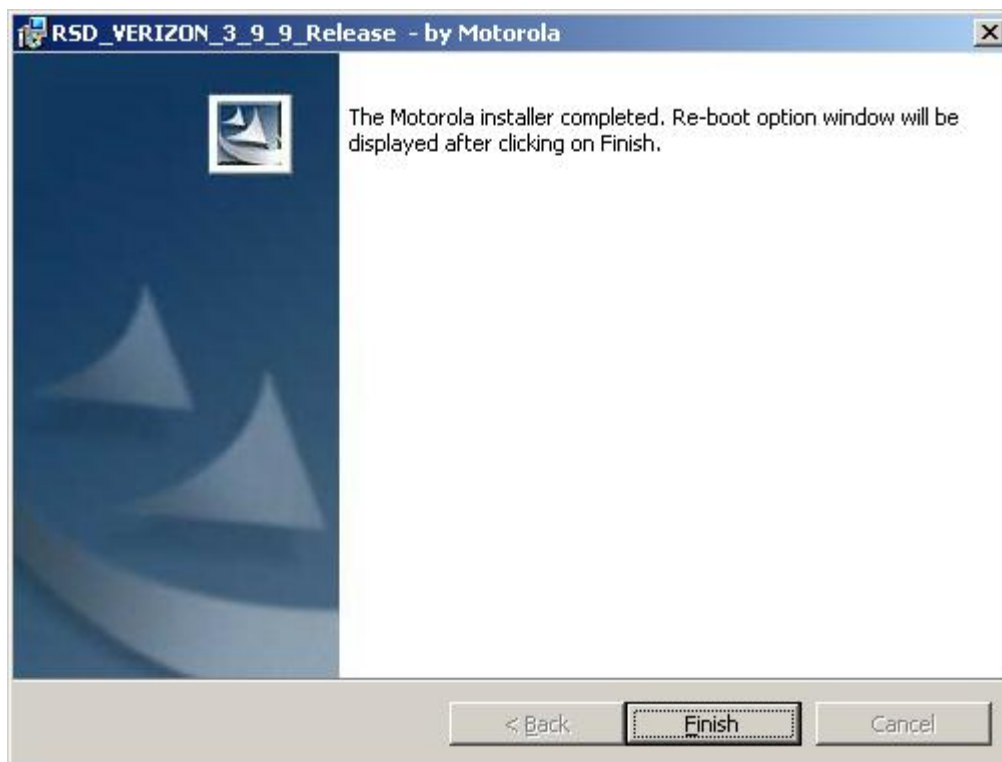


Figure 2-5 InstallShield Wizard Completed

- Step 11: Click on Finish to complete the installation of RSD application.

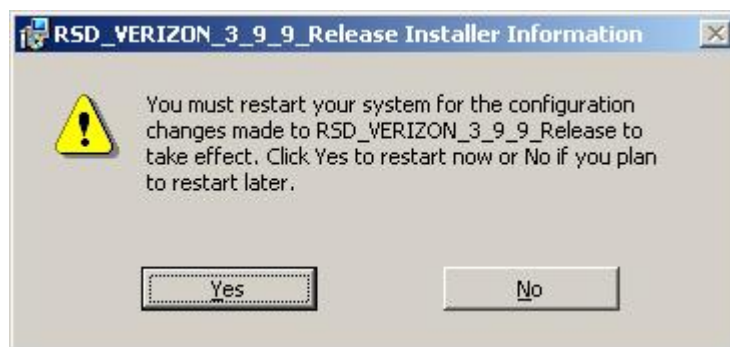
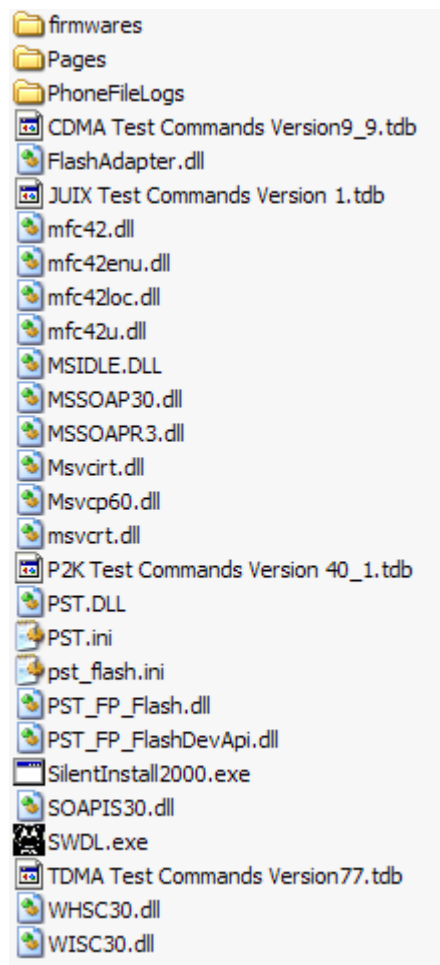


Figure 2-6 InstallShield Re-boot option

- Step 12: Click on Yes to restart the system.

You can verify that the RSD application files are installed in C:\Program Files\Motorola\MotoConnect folder; within this folder, 2 other folders named Pages and PhoneFileLogs will be created. Within Pages folder, another folder named: Images will be created.

The following files and folders will be installed under
C:\Program files\Motorola\MotoConnect



And the following driver files will be installed under
C:\Program files\Common Files\Motorola shared\MotPCSDrivers



You have successfully installed RSD_VERIZON_3_9_9_Release.exe. Please continue to install the RSD_3_9_9_VZW_V325_FIRMWARE_VER_1_0.exe

Installing RSD_3_9_9_VRZ_V325_FIRMWARE_Ver_1_0.exe

- Step 13: Uninstall any RSD Firmware Package if previously installed.
- Step 14: RSD_3.9.9.VRZ_V325_FIRMWARE_Ver_1_0.exe is a compressed self-extractor that will install the third file
RSD_3_9_9_VRZ_V325_FIRMWARE_Ver_1_0_INSTALL.msi.

This firmware package supports:

Swap between V325 and RSD 3.9.9 supported phones.
Provisioning for RSD 3.9.9 supported phones.

Please note that software upgrade is not supported on this firmware package.

RSD_3_9_9_VRZ_V325_FIRMWARE_Ver_1_0 is released to support the V325 at
SW Ver. R9-1_X_05.1A.07P

After being installed, this application will do the following:

- Create the folder named “firmwares” in C:\program files\Motorola\MotoConnect folder and install the software load and xml files needed to upgrade the Motorola phones.
 - Create the shortcut named RSD_3_9_9_VZW_V325_FIRMWARE_Ver_1_0 in Add-Remove Programs in Control Panel.
- Step 15: Launch the RSD_3_9_9_VZW_V325_FIRMWARE_Ver_1_0.exe; it will display a text window. Click on OK.

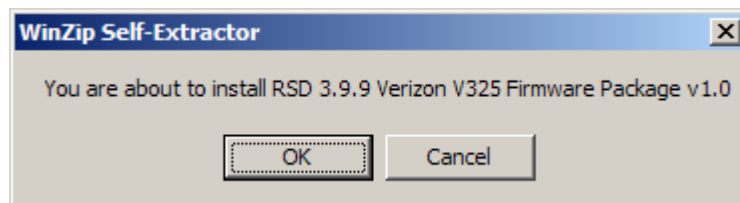


Figure 3-1 InstallShield Wizard Completed

This will uncompress the package and automatically launch the file name
_3_9_9_VZW_V325_FIRMWARE_Ver_1_0.msi.

- Step 16: A welcome window will be displayed when RSD_3_9_9_VZW_V325_FIRMWARE_Ver_1_0.msi is launched.

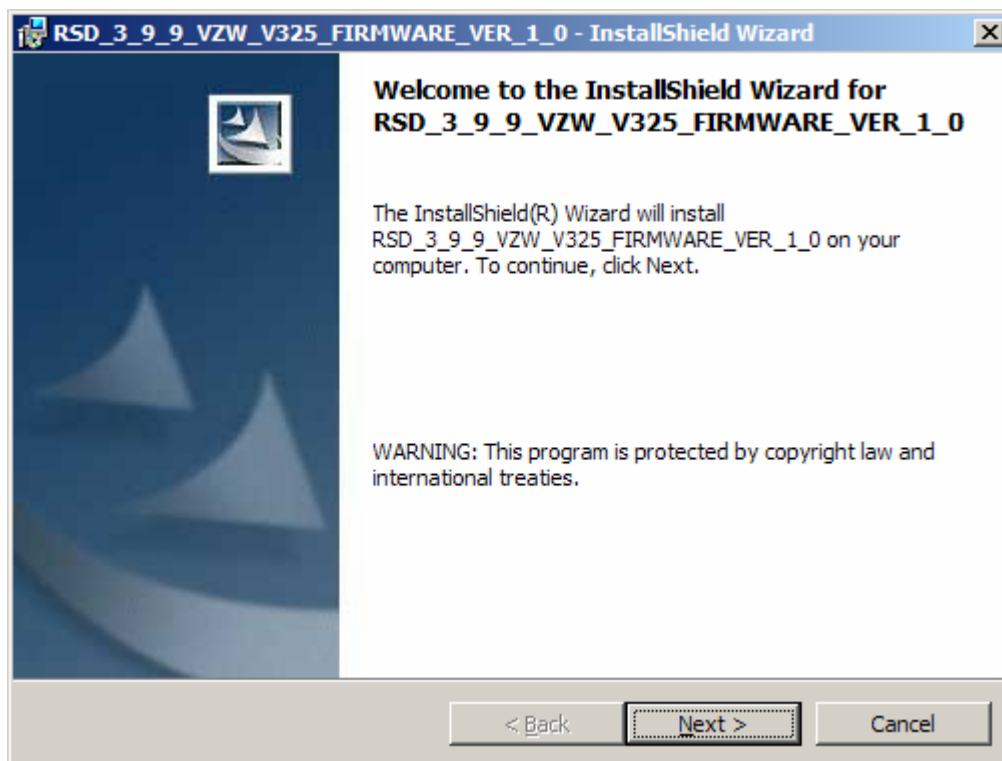


Figure 3-2 Welcome Window for RSD Installation

- Step 17: Click on Next to continue; the Ready to install window will be displayed.

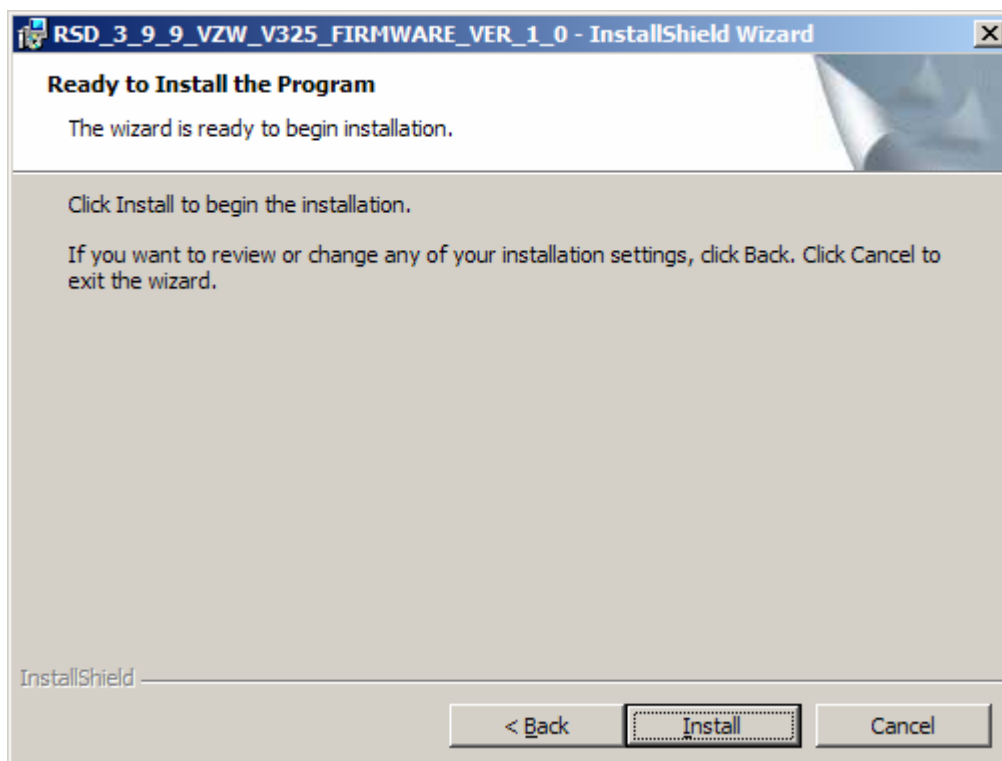


Figure 3-3 Ready to Install the Program

- Step 18: Click on Install; another window will show as files are being installed. After this, the final window 'wizard completed' will be displayed:

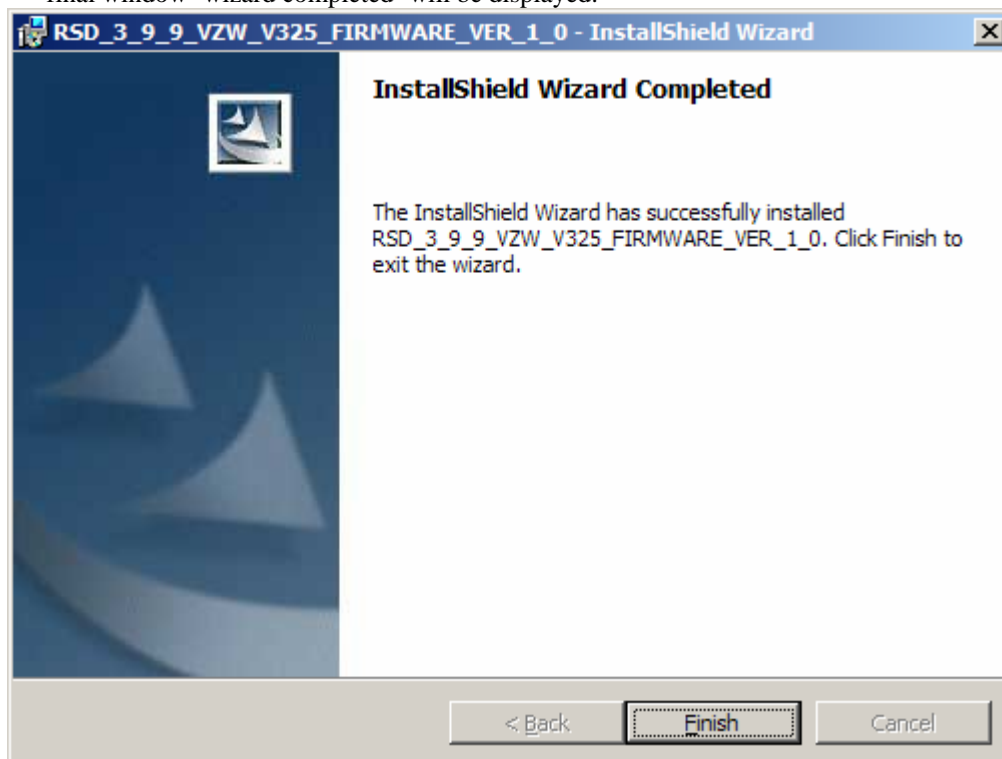


Figure 3-4 InstallShield Wizard Completed

Step 19: Click on Finish to complete the installation of firmware files.

You can verify that firmware files are installed in c:\program files\Motorola\MotoConnect\firmwares folder.

You have successfully installed all the 3 (three) files needed to operate RSD tool.

Important note:

Do not rename or remove any of the files and folders in c:\program files\Motorola\MotoConnect folder. All of the file names and folders are interlinked and renaming any of these files may result in errors.

Uninstalling RSD Tool

The first file: isscript8.msi cannot be uninstalled. Running this program again will cause no harm to your PC.

The **RSD_VERIZON_3_9_9_Release** and **RSD_3_9_9_VZW_V325_FIRMWARE_Ver_1_0** are two separate installation packages. Each one can be uninstalled via

Step 1: Start\control panel\add-remove programs and locating these files.

Or You can launch each of the .exe files again to uninstall.

The following window will be displayed for RSD release. **Follow the same step for the Firmware package:**

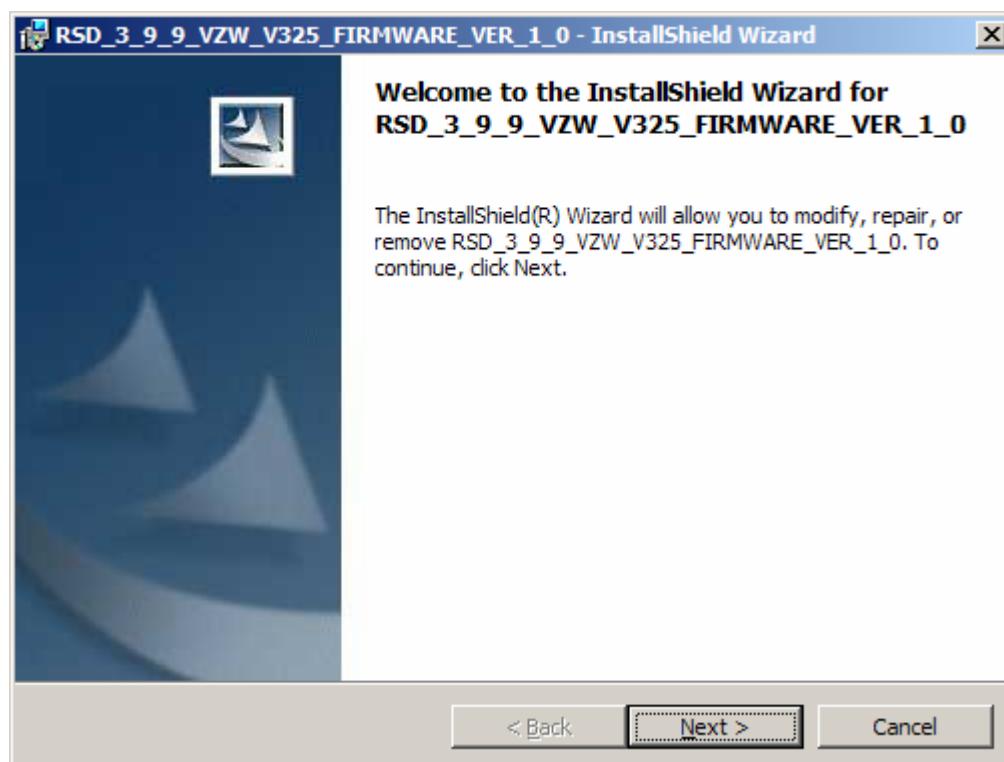


Figure 4-1 Welcome Window for RSD Installation

Step 2: Click on Next and this 'program maintenance' window will be displayed:

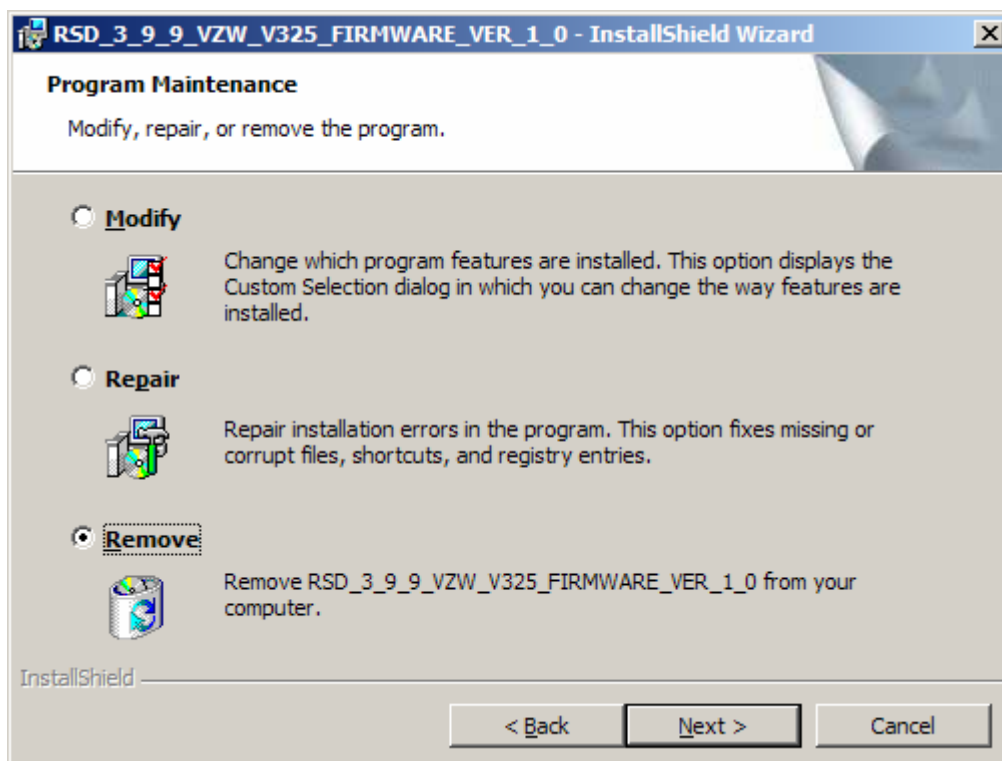


Figure 4-2 Program Maintenance

- Step 3: Select Remove (radio button). Selecting 'Remove' button will remove/uninstall the particular .msi application from your machines.
- Step 4: Click on Next; the following 'remove the program' window will be displayed:

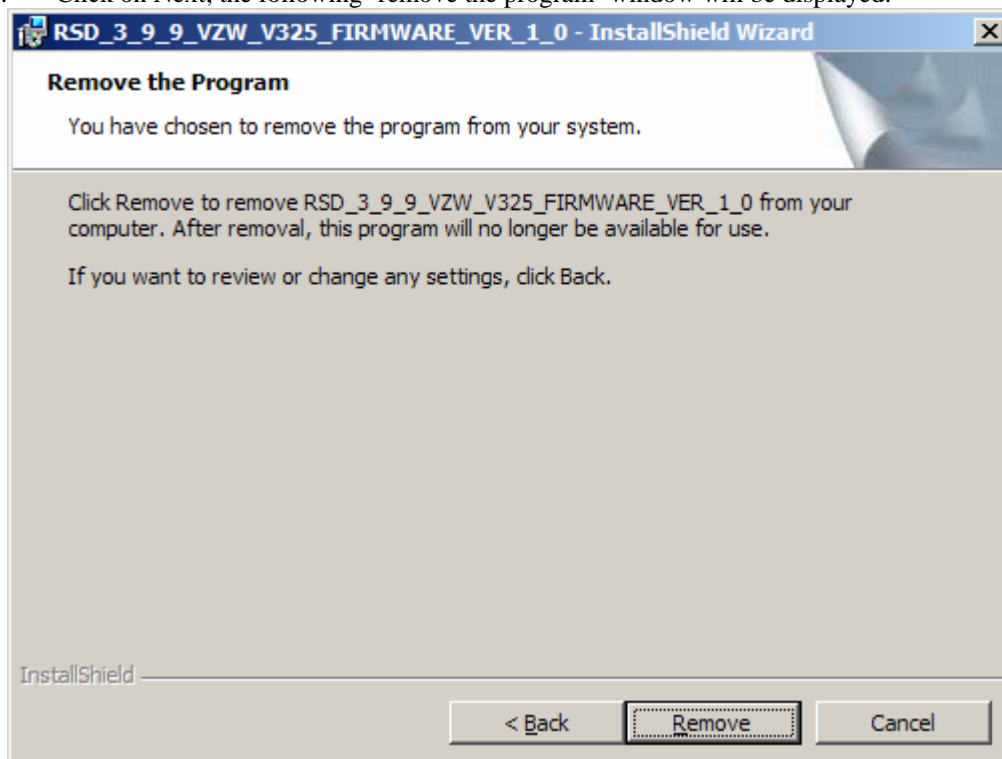
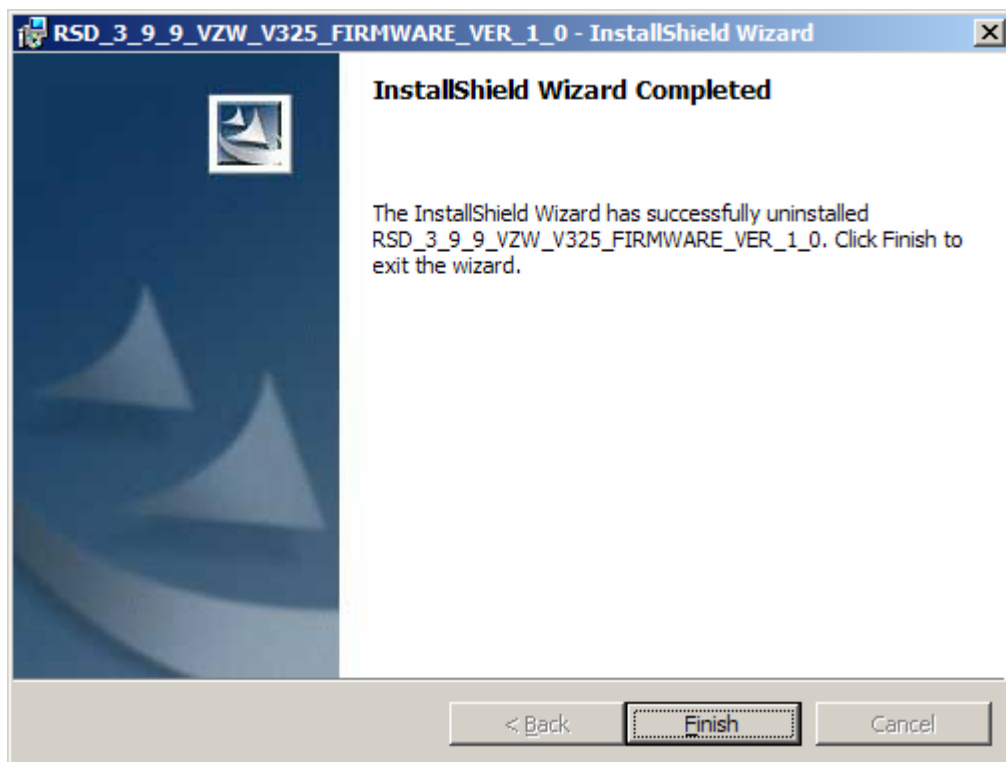


Figure 4-3 Remove the Program

- Step 5: Click on Remove button; the 'removing files' window will be displayed. After this removal, the final 'completed' window will be displayed:

**Figure 4-4 InstallShield Wizard Completed****Important note:**

Remove the Motorola provided RSD release and Firmware upgrade only via the 2 methods mentioned above. Do not delete any single file or folder manually.

Appendix A: Complete list of handsets supported by RSD 3.9.9

- V3c
- V60c
- V60s
- V60i
- V60p
- V65p
- V65s
- V120c
- V120e
- V260
- V265
- T270c
- V276
- T300p
- T300s
- V325
- C333
- C343
- V710
- T720c
- E815
- A840



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